

Privacy Policy

Revs Store, operated by Kenkoh Europe Ltd **Commitment to Privacy**

Revs Store / Kenkoh Europe Ltd is fully committed to upholding its Privacy Policy. Providing the company with your personal information is an act of trust; an act that is taken very seriously by Revs Store / Kenkoh Europe Ltd. This Privacy Policy will outline details on how information is collected, protected and used by Revs Store / Kenkoh Europe Ltd. Information is also provided on how to amend, remove or request your data. Our collection and storage of data practices are in accordance of the General Data Protection Regulation 2018 (GDPR).

Method of Collecting Information

"Cookies" may be used to gather statistical information that will assist in understanding what users find interesting and useful throughout the Revs Store / Kenkoh Europe Ltd website. These cookies are a small piece of data, identifying you only by random number (e.g. #15678). No personal information can be identified about the user through cookies. This numerical data is sent to your browser from a web server and then stored onto your computer's hard drive. Through modification of browser preferences, a user can elect to accept all cookies, receive notification when a cookie is set or decline all cookies. Alterations to these settings may, however, affect the functionality of the Revs Store / Kenkoh Europe Ltd website.

Type of Information Collected

Information we collect automatically:

When visiting the Revs Store / Kenkoh Europe Ltd website, general information that will not personally identify you may be collected. Types of information include data about pages visited, duration of page view, location before accessing the Revs Store / Kenkoh Europe Ltd website, navigational habits of users along with details on browser (including Internet Protocol 'IP' addresses or browser configurations) and operating systems. This information alone will not identify an individual. Instead, it provides statistics that are used to analyse and improve Revs Store / Kenkoh Europe Ltd websites for SEO purposes.

Information you voluntarily provide to us:

Personally-identifiable information is defined as any personal information that could identify you. When you place an order, or create an account with us, consult with our customer service team, send us an email, or communicate with us in any way, you are voluntarily giving us information that we collect. That information may include either your name, billing/shipping address, email address, phone number, IP address, and any purchase history you may have with Revs Store / Kenkoh Europe Ltd.

Access to Information

Personal information (name, delivery address, contact number, e-mail address) may be shared with third parties, such as payment facilities, couriers/delivery services and marketing e-mail clients, providing services for Revs Store / Kenkoh Europe Ltd. In all cases, these third parties are contractually required to keep that information confidential. They are not authorised by Revs Store / Kenkoh Europe Ltd to use that information for any other purpose than to carry out the services they are performing for Revs Store / Kenkoh Europe Ltd. Information may only be disclosed to third parties if consent is received, if we are compelled or authorised to do so by law, or if there is a reasonable belief that there is a threat to someone's life or health.

The Revs Store / Kenkoh Europe Ltd Website contains an opt-in mailing list. Customers can choose to be placed on the mailing list by ticking the opt-in box on the checkout page. If

you do not opt-in to receive this newsletter, then Revs Store / Kenkoh Europe Ltd will not send you any marketing e-mails. Should you change your mind and wish to remove your name from the mailing list, simply unsubscribe by clicking the 'unsubscribe' link in the footer of the e-mail.

You should be aware that if we are requested by the police or any regulatory government authority investigating suspected illegal activities to provide your user information or information concerning your activities whilst using the service we shall do so. We also reserve the right to disclose individually identifiable information to third parties where a complaint arises concerning your use that is deemed by us to be inconsistent with these terms.

Security and Storage of Information Collected

Revs Store / Kenkoh Europe Ltd is committed to maintaining the security of data collected and protecting it from loss, misuse or alteration. This applies to demographic information, website usage information and personally identifiable information. Any data collected is stored on cloud above, a secure web hosting provider. Revs Store / Kenkoh Europe Ltd e-commerce data can be accessed by authorised Revs Store / Kenkoh Europe Ltd personnel only. To safeguard all information collected, Revs Store / Kenkoh Europe Ltd and any authorised personnel follow the practices in this Policy. Access or use of information for any purpose other than those explained in this Policy will not be authorised.

When making a purchase on the Revs Store / Kenkoh Europe Ltd website, customers are required to provide some personally-identifiable information to link their order to them. This information includes: name, address, e-mail address, contact number, IP address. If you choose to create a web account with us, this information will be stored on our servers for any future purchases, reference on any past purchases and for the purpose of after sales support. If you choose to make a purchase as a Guest, this information will be stored purely to complete the order and for our own sales records. We do not store debit/credit card information at any time.

The data that we collect is retained for the purpose of processing your orders; administering your account and billing; settling accounts; disclosing your data to bank and debit/credit card companies to validate your debit/credit card details; dealing with requests, enquiries or complaints and other customer care related activities; facilitating delivery services from third party couriers; debt recovery or insurance agencies; legal actions and all other general administrative and business purposes.

Amending, Removing or Requesting Your information

If you would like to amend, remove or request a copy of any personally-identifiable information you have submitted to Revs Store / Kenkoh Europe Ltd, please send a request to customerservice@revsstore.com. As soon as your request is received, Revs Store / Kenkoh Europe Ltd will amend, remove or supply you with any information that could be used to identify you. Information would only ever be disclosed if required or authorised by law. Once removed, your data will no longer be accessible by Revs Store / Kenkoh Europe Ltd.

Changes to the Privacy Policy

To fully protect your privacy, Revs Store / Kenkoh Europe Ltd reserves the right to amend this Policy at any time and for any reason. Amended terms will be posted via the Revs Store / Kenkoh Europe Ltd website as they occur and you are encouraged to check back frequently for updates. This privacy policy was last amended on 30 April 2018.

If you have any questions or comments regarding this policy, please contact Revs Store / Kenkoh Europe Ltd on +44 (0) 1355270420 (UK Time 0900-1730) or e-mail customerservice@revsstore.com.